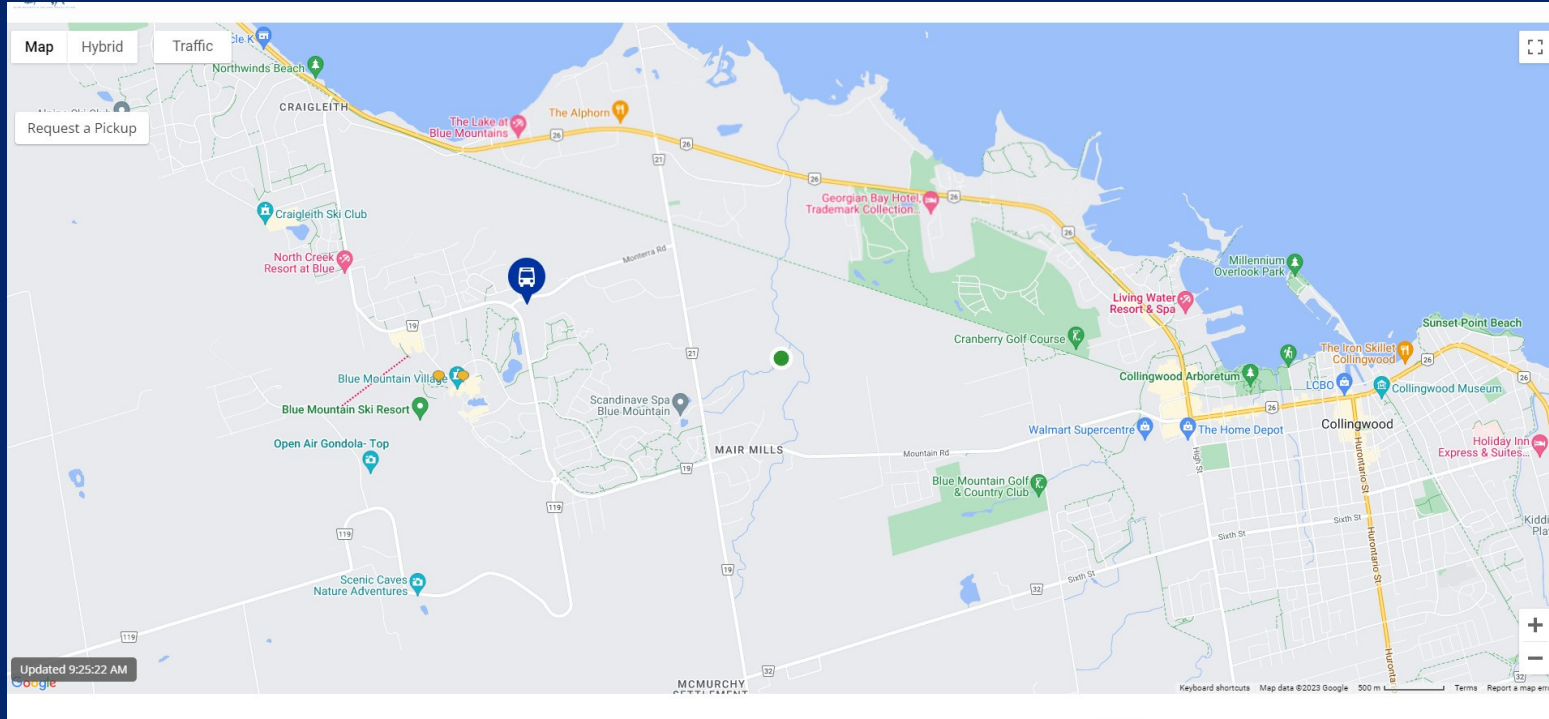


# BMVA MEMBERSHIP VIP SHUTTLE SERVICE WINTER 2023/24

On Demand Service for BMVA Members & Member Renters

**BLUE  
MTN  
VILLAGE**



## HOW TO BOOK

Navigate to [https://buswhere.com/associates/routes/ride\\_reservations](https://buswhere.com/associates/routes/ride_reservations)

FOLLOW THIS LINK

- Select “REQUEST A PICK UP” Top left corner of web page
- “RESERVE A RIDE” Enter your name, phone number, time slot, indicate number of passengers, type your pick up location (address will default, use key words; ie: Rivergrass, Snowbridge) and type your drop off location (address will default, use key words; ie: Inn, Village, Westin, South, North)
- Once all fields are entered, click “REQUEST” button
- Pop up window will appear “YOUR RIDE RESERVATION HAS BEEN RECEIVED”, click “OK”
- Reservation time will be displayed in a window, in the top left corner of the web page with details of your reservation
- You may cancel your reservation at anytime by clicking “CANCEL RESERVATION” on this display window

## BOOKING TIPS & INFORMATION

- Members only permitted to book from housing to resort/resort to housing, not housing to housing or resort location to resort location. (Once ski season is open, there will be a dedicated Blue Line Guest Shuttle operating 9am-9pm that will take guests from North to Orchard & back, stopping at the Inn, Village & South Base)
- Ride reservation is for a 30 minute window - you will be picked up at any point within the 30 minutes, be mindful, watch the live bus tracking and be ready when the driver arrives (driver will only wait 1-2 mins)
- If time slot desired is not available, this time will not show
- If your rider capacity is larger than seats available, book another time slot, capacity is limited and adhered to by law
- If you miss your shuttle, do not call dispatch, you will be required to re-book another time slot
- Reservations can be made up to 10 mins in advance and up to 48 hours ahead
- Only one reservation can be made at a time, you must wait for your first 30 minute reservation to pass, before making another reservation

Questions: [members@bluemountainvillage.ca](mailto:members@bluemountainvillage.ca)